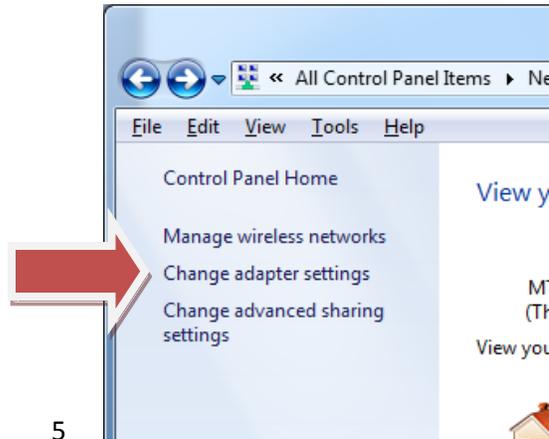
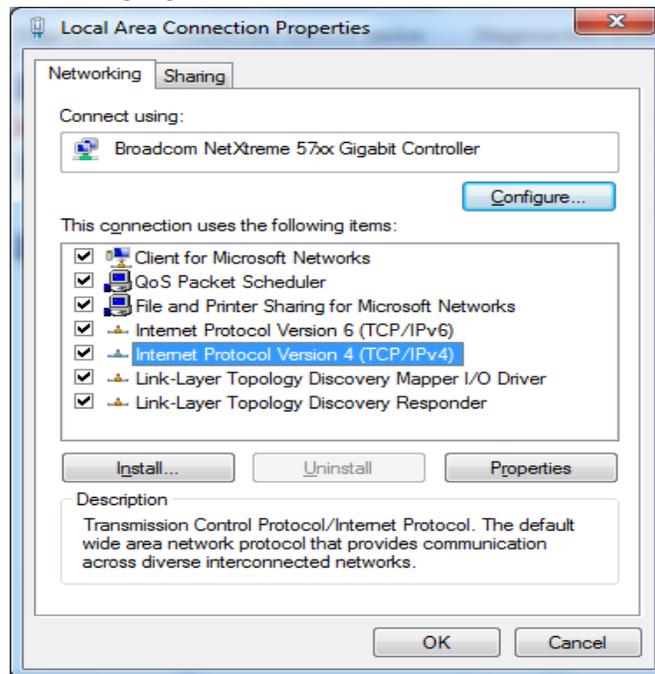


Troubleshooting Network Connectivity to Maestro

- Verify that you are using a standard patch cable not a cross-over cable.
- Disable WiFi connection on your computer to simplify troubleshooting.
- Verify that your computer is set to DHCP or “obtain IP address automatically”
 - a. For **Windows 7** computers follow these steps:
 - i. Open “Control Panel”
 - ii. Open “Network and Sharing Center”
 - iii. Click on “Change adapter settings” on left hand side of the window



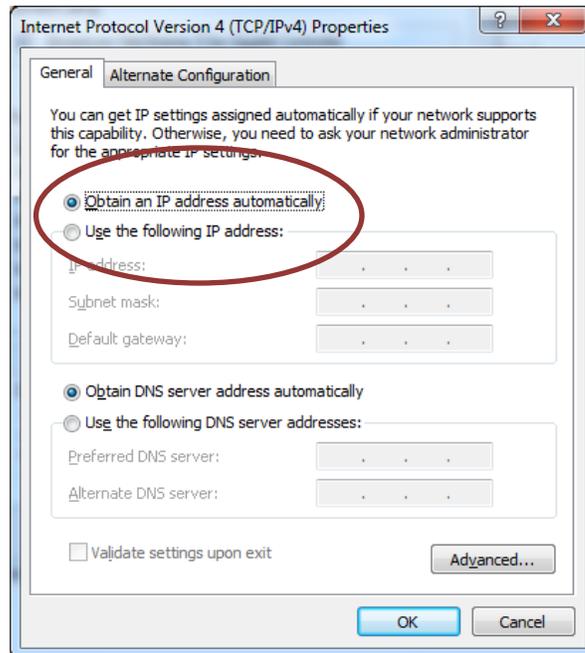
- iv. Click on the connection label “Local Area Connection” (which may have a number in the title)
- v. Select Properties
- vi. Click to highlight “Internet Protocol Version 4 (TCP/IPv4)”



- vii. Click on the “Properties” button
 - 5 If a static IP address is being used be sure to copy the information so it can be re-entered later

Troubleshooting Network Connectivity to Maestro

- viii. Select the option “Obtain an IP address automatically”



- ix. Click ok and close out of open windows
- b. For **Windows XP** computers follow these steps:
- i. Open “Control Panel”
 - ii. Open “Network Connections”
 - iii. Right-click on the Local Area Connection icon and select Properties.
 - iv. Click to highlight “Internet Protocol Version 4 (TCP/IPv4)”
 - v. Click on the “Properties” button
 - vi. Select the option “Obtain an IP address automatically”
 - vii. Click the OK button and close the window.

*** Please note: Apple computing products will not communicate with the unit through a direct connection. They must be connected to a LAN or an Ethernet switch.**